



**Environmental  
Facilities Corporation**

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## Register to help low income households pay for water and sewer services

The Low Income Household Water Assistance Program (LIHWAP) helps low income households pay the cost of water and sewer services. The program can assist households who have past due bills (arrears) for water and/or sewer services.

Water, sewer, and combined water and sewer suppliers must register as a LIHWAP vendor in order to receive LIHWAP payments on behalf of eligible households. To register, go to the [NYS LIHWAP Vendor Portal](#) and complete the Vendor Registration, upload a Substitute W9 form, and sign the Vendor Agreement. Payments are issued directly to vendors through the NYS Office of the State Comptroller (OSC).

Please go to [ODTA's LIHWAP webpage](#) for more information and helpful resources. If you have any questions, please contact OTDA at 518-486-4786 or [NYSLIHWAP.vendor@otda.ny.gov](mailto:NYSLIHWAP.vendor@otda.ny.gov).

Thank you,  
NYS Environmental Facilities Corporation

<https://otda.ny.gov/programs/water-assistance/>