

NYSEG and RG&E have been engaging our customers and community partners regarding increases to energy supply prices and providing them with information to help them manage their energy usage to lessen utility bill increases as temperatures surge this summer.

Each customer's utility bill is made up of three different charges: supply costs based on options selected by them, delivery costs from us, and taxes/surcharges/fees. As a delivery company, we build and maintain a safe, reliable system to deliver the energy supply to our customers - your constituents.

The cost of energy supply is driven by market prices, like how much you pay for gasoline for your car. Market prices are variable and fluctuate daily. Energy supply prices are running higher than last year at this time and may be causing customers to see increases in their utility bills. NYSEG/RG&E purchases energy from the market on behalf of our customers through the New York Independent System Operator (NYISO) and deliver it at cost without profit or markup. Customers also have the choice to procure energy from suppliers outside of their utility provider.

NYSEG and RG&E provide a variety of options to help customers manage their utility bills. We began to proactively reach out to them at the beginning of the summer through various communication channels such as bill inserts and emails to ensure they were aware of the resources available to them. We also want to ensure you have the tools you need to assist your constituents below are a links to programs available to your constituents as well as helpful information for managing energy usage.

We have helpful energy efficiency tips for [Cooling Your Home This Summer as Energy Costs Rise - AVANews Blog](#) and on the [NYSEG](#) or [RG&E's Energy Saving Tips](#) website.

Information on daily electricity supply rates is available at:

- NYSEG: <https://ebiz1.nyseg.com/cusweb/opcosupplyprice.aspx>
- RG&E: <https://ebiz1.rge.com/cusweb/opcosupplyprice.aspx>

A list of energy suppliers is available at:

- NYSEG: <https://www.nyseg.com/wps/portal/nyseg/account/understandyourbill/chooseasupplier/>
- RG&E: <https://www.rge.com/wps/portal/rge/account/understandyourbill/chooseasupplier/>

Energy Assistance Program applications are available at:

- nyseg.com/EAPapply
- rge.com/EAPapply

We appreciate your partnership and stand ready to assist you and your constituents. Please feel free to contact your Government & Community Relations representative with any questions.