

From: Winderl, Timothy <tfwinderl@nyseg.com>
Sent: Wednesday, March 12, 2025 10:00 AM
Subject: NYSEG Auburn Division Walk-in Office Hours

Hello,

With the recent convergence of several factors that have caused increases in NYSEG utility bills, I would like to let you know that the Auburn Division has walk-in office hours for our customers.

- **Auburn: 73 Wright Circle, Monday and Thursday, 9 a.m. - 3 p.m.**

If you receive constituent concerns about their NYSEG bills they may contact our Customer Service Center at 1-800-572-1111 Monday through Friday 7:00 am to 7:00 pm, or go to our Auburn office and have a face-to-face conversation with a representative.

Thank you in advance for sharing this information.

Regards,

Tim



Timothy F. Winderl
Municipal and Community Relations Manager

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